

DESIGN ◦ SUPPLY ◦ INSTALL ◦ MAINTAIN



COMPANY PROFILE



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CCTV



Company Background & History

Our Managing Director armed only with his management, sales and administration skills with no technical skills or background took on the task of starting his own company within the electronic security installation field.

After attending every single security product course possibly available and spending thousands of Rand's per month on training courses and cell phone bills through phoning suppliers from site to assist with his installations. Needless to say that through sheer guts and determination and a steadfast mission to ensure customer satisfaction he acquired a wealth of expertise and experience with in the electronic security industry. The amount of work he managed to procure grew quickly and he had to employ a qualified technician to assist in all the work.

Together they quickly built a reputation for reliability and unsurpassed workmanship and through word of mouth the business quickly grew in popularity as a reliable, committed and professional installation company. The company now has 6 dedicated teams operating with technical and back office support staff.

The company also has the unique "bragging" rights to be the **first** company in **Pakistan** as a recognised training institution in the fields of **CCTV, Electric fence, Intercoms, Access Control, Time Management System, Home Security & Automation, Other Specialized Safety Systems, Elevator (Cargo, Passenger, Hospital bed elevator), Gate Automation, Queuematic Management System, Public Address System, Structured Cabling, Glass Doors, Garage Automation, Basic Welding, Basic Drilling, Basic Grinding** as well a basic Electronics.

Strategy and Vision

Our Vision Statement

To be renowned as the automatic one-stop security solution choice in Pakistan, notorious for their professional service, quality workmanship, unsurpassed back-up service incorporating the latest product and technology

Our Mission Statement

To continue our obsession with value added training as to ensure that our office staff, our technicians and facilitators are professionally trained, fully competent and well equipped in all aspects' of our business thus ensuring that we live up to our vision as a reliable one stop electronic product supplier, installation and training company





Strategy and Vision

Our Values

We believe in transparency in every sector of our business with integrity, reliability, commitment and fairness being the chief corner stones of our core values. We believe in the growth and empowerment of all our employees. We believe and promote fairness in value for money in our sales, workmanship and after sales support to all our customers based on a mutual beneficial relationship

Our Growth Strategy

We have embarked on a growth strategy that will see us well known in the market through our:

- 1) HETA Accredited College
- 2) Our Installation division
- 3) Our service division
- 4) Our repair division
- 5) Our retail division

Products

We supply, install and service all well-known products that are coupled to the latest technology and proven to be of the highest quality. Our service and technical department attend regular product launch seminars at various suppliers, this way we are kept up to date and informed on the ever changing and improving security systems both nationally and internationally, thus equipping ourselves with the best knowledge and sound advice to provide to our customers.

Service

Our one-stop security solution vision allows our customers to only deal with one Security company that designs their security system, supplies the system, installs the system and then thereafter maintains the system for complete peace of mind. This avoids the customer running around from one supplier, to another installer and then perhaps to the repair shop. We have all your security needs under one roof. As an accredited electronic security college we train many students in all aspects of electronic security products and installations, allowing them to achieve a National certificate as an Electronic Security Management Technician. Our training consists of government approved unit standards, 35% theory and 65% practical training classes to ensure that when our students successfully complete their training courses that they add value to their own lives and within the security industry as competent technicians.

Business Competitiveness

We are different from most security companies that only offer their expertise in a particular field as opposed to our company that offers a full basket of services comprising of specialist technicians, system designing, quality installations, system maintenance and training. Incorporating all these aspects allows us to provide our customers with the ultimate solution to any of their security needs from the start of the drawing board to the complete execution of a project.

GATE AUTOMATION

Products & Services

We further offer our customers SLA's - Service Level Agreements with a 24 Hour response time to ensure that they are protected and that their security system is fully functional at all times. Our aim is to provide our clients with the best possible economic security solution, service, product and advice.

Service excellence and customer satisfaction is our top priority. As an accredited electronic security college we train many students in all aspects of electronic security products and installations, allowing them to achieve a National certificate as an Electronic Security Management Technician.

Our training consists of government approved unit standards, 35% theory and 65% practical training classes to ensure that when our students successfully complete their training courses that they add value to their own lives and within the security industry as competent technicians.

Proud Installers of





INTERCOMS



Completed Jobs & Client References

We have over the years built sound and firm relationships with many major companies in Pakistan and have maintained these with resolute commitment and dedication. The list below is representative of our top major companies but, does not include the medium sized companies, body corporate, developers or any of our domestic customers.



DASTGIR PEB & Multi ENGINEERING Solution's
 Factory, Ware house, Commercial Buildings,
 Hotel, Restaurant all kinds of Pre- fab steel Building's

www.dpeb.org

Cell: 0092 0301/321 8420186
 E-mail: info@dpeb.org, sales@dpeb.org



PUBLIC ADDRESS SYSTEMS

Completed Jobs & Client References



FIRE DETECTION

Completed Jobs & Client References Continue



GARAGE AUTOMATION

Completed Jobs & Client References Continue



RESOLVE TEAM

SwiftSafyre is very proud to offer our security and CCTV customers the support of our **Resolve Team**, from 6am to midnight, 365 days of the year.

Resolve is a team of expert engineers who can offer our security customers technical support over the telephone. So, if you need to program a fob, do a system reset, reprogram your panel or zones, isolate a circuit, or any other query you have about your security system, they can help you over the telephone.

For CCTV our **Resolve** engineers can talk you through pre-check configurations, repositioning of cameras, restarts, and burning video footage to disc from the DVR for a permanent record.

In fact they can help you with pretty much anything that doesn't involve a screwdriver!

SECURITY MAINTENANCE

SECURITY & CCTV MAINTENANCE

HAWK EYE offer 2 levels of maintenance contracts for our security customers, both of which are excellent value for money and provide you with a high level of service and support. For our CCTV customer we offer a simple standard maintenance contract.

SECURITY SERVICE	STANDARD	COMPREHENSIVE
24/7 – 365 day engineer availability	Chargeable	Inclusive*
Telephone assistance in working hours	Inclusive	Inclusive
Telephone assistance out of working hours	Inclusive	Inclusive
Resolve technical remote assistance (6am to midnight)	Chargeable	Inclusive*
Service visits: Audible – 1 site visit per annum Monitored – 1 site visit + 1 remote service per annum	Inclusive	Inclusive
Coded resets in working hours (cause of alarm known)	Inclusive	Inclusive
Coded resets out of working hours	Chargeable	Inclusive*
Parts	Chargeable	Inclusive*
Call out charges	Chargeable	Inclusive*
Battery replacement	Chargeable	Inclusive*

CCTV SERVICE	STANDARD
24/7 – 365 day engineer availability	Chargeable
Telephone assistance in working hours	Inclusive
Telephone assistance out of working hours	Inclusive
Resolve technical remote assistance (6am to midnight)	Chargeable
Service visits: 1 site visit per annum	Inclusive
Parts	Chargeable
Call out charges	Chargeable

* Terms & Conditions apply.

Ownership and Management

Managing Director

Mr. Muhammad Zia Ul Rasul Abbasi - **General Manager**
ziaurasul@hotmail.com

Managers

Not Hired Yet - **Head Projects Coordinator**
info.hawkeyelhr@gmail.com

not hired - Technical & Products Manager
info.hawkeyelhr@gmail.com

not hired - Service & Training Manager
info.hawkeyelhr@gmail.com

not hired – IP CCTV Specialist & Training Manager
info.hawkeyelhr@gmail.com

not hired – Procurement and Logistics Manager
info.hawkeyelhr@gmail.com

Office and Administration

Mr. Muhammad Zia Ul Rasul Abbasi - General Manager
ziaurasul@hotmail.com

Miss Rabia - Public Relation Officer
info.hawkeyelhr@gmail.com

Contact Details

HAWK EYE Best Security Solution.

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